

CQC Rating and Clinical Quality Update

Our clinical nursing service is currently rated “Requires Improvement” by the Care Quality Commission (CQC), based on inspection activity undertaken in November 2021.

Since this inspection, we have delivered a comprehensive and structured programme of clinical quality improvement aligned to CQC Key Lines of Enquiry (KLOEs) and recognised best practice in nursing governance. This programme has included:

- Implementation of a robust Clinical Quality Management System enabling enhanced clinical audit, centralised clinical risk management and comprehensive oversight and analysis of incidents.
- Formalised and structured ‘lessons learned’ sessions for all reported patient incidents supporting continuous improvement of clinical systems and patient safety.
- Strengthened Board-level clinical governance oversight ensuring adequate resourcing and ongoing development of our clinical governance framework.
- An independently conducted mock inspection in May 2025, which resulted in a ‘Good’ outcome.
- Ongoing monthly CQC readiness audits, consistently demonstrating greater than 98% compliance with applicable CQC requirements.

The current published rating reflects the position at the time of the November 2021 inspection. The CQC has published further information on its ongoing programme of regulatory improvement and inspection activity here: <https://www.cqc.org.uk/about-us/improving-how-we-work/1125-update>

We continue to engage constructively with the CQC and are awaiting re-inspection.

We remain committed to delivering safe, effective, and high-quality care, and to ensuring our services meet and exceed regulatory standards. We expect our next inspection will reflect the significant progress made.

For further information about our improvement programme, please contact us at quality@bionicalhealth.com

Last updated: 2 June 2026